

With all the talking, or as I overheard one man call it, yammering, over the telephone one would think you would know how to use the instrument.

But I have noted that this is in fact very far from the truth, particularly when it comes to using the business end of the telephone.

In the course of my day I am often ferced to use that inter-

rupter of peace and quiet. Usually at the other end, handling connections, is a female voice that, as you Americans say, knows from nothing.

I have heard desperate seals

mournfully barking for a mate sound better.

With telephone operators the bite is always as bad as the bark. When answering they make you feel as though whatever you're doing is all wrong, and to convince you of this they leave you dangling.

If you're one of these operators, I hope some day you get all wrapped up in your cords and dangle by the neck, as long as

I've been left dangling. Your life | your company is your voice. would be short

The rudest and crudest by far account because the voice at the are those in government agen- other end was so inefficient I cies, whether they be city, state was afraid to try the company, or federal. for fear the rest of the organiza-

Next are the steampship com- tion was equally bad. panies, followed by the railroads.

denly surrounded by a pack of fulness and a warm welcome. curious male wolves shows more personality.

Perhaps this lack of phone appeal is because the phone companies have signed up all the beautiful, sexy, interested, intelligent voices. The rest of industry therefore must take the

Well, why don't you show us differently? If you're answering phones, remember that the only impressed by your manners. impression I have of you and

Many a business has lost my

When answering the phone, Then comes the horror of all whether at home or business, horrors, the one-girl offices, think of the party ringing as a where even a female dog sud-friend. Greet them with cheer-

> When trying to locate someone, come back on the phone frequently to let them know you are

Good phone manners are merely courtesy; and people are not born with manners, they're taught.

Let's hope the next time I

(Distributed by Chronicle Features.)

By FRED NEHER LIFE'S LIKE THAT IN THE



"My folks won't let me see it . . . they say it's too

. Hiking

(Continued from Page 1) Each round took about two

hours.
"We sure didn't have to rock
them to sleep Tuesday night,"
Whelchel said.

THE BOYS left just before 10 a.m. Tuesday and completed

10 a.m. Tuesday and completed the first circuit about noon. After a quick lunch, which included a milkshake, they were off again, completing the second round at 2:15 p.m.

"We kept on going pretty much," Buddy said about the hiking trek. "The rocks were hurting our feet on the second trip, so Tommy and I took off our shoes part of the way," he said.

FIRST ORDER of business on the return trip home was a hot bath with salt added — and some more food. The boys were off to school

on time Wednesday, or per-haps a little early. It probably took them a little longer to walk the two blocks to school than normal.

Barring rain on the week-end, they'll try it again, how-

... Shery

(Continued from Page 1) crowded now and can expect an increase of almost 25 per cent in the next four years. To meet this growth we must have dynamic leadership, men of experience, dedicated foresight and courage of convic-tion," Dr. Shery said.

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TO TRAIN . . . Second Lieu-



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